

# Howard Rosenbaum

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## Education

Syracuse University, School of Information Studies:  
Ph.D., Information Transfer May 1996  
Dissertation: *Managers and information in organizations: Towards a structural concept of the information use environment of managers*  
MLS; August 1986.

Hamilton College  
B.A. Economics, Sociology 1975

## Employment and Teaching Experience:

Associate Dean, School of Library and Information Science, Indiana University. (2008- )

Associate Professor of Information Science, Indiana University .(2002- ).  
Director, Master of Information Science Program (2004 - )  
Director, Social Informatics Phd Minor (2005- )

Assistant Professor. School of Library and Information Science, Indiana University. (1996-2002).

Adjunct Associate Professor. School of Informatics, Indiana University. (2001- ).

Visiting Professor. Graduate School of Library and Information Science, University of Texas at Austin. Taught "Electronic Commerce." (Summer 1998, 1999, 2000).

Senior Research Associate. School of Information Studies, Syracuse University, Syracuse, NY(July 1991-July, 1992).

Undergraduate Counselor. School of Information Studies, Syracuse University. (Fall 1990-Spring 1991).

Adjunct Faculty. School of Information Studies, Syracuse University. (1989-1990).

Director of Summer Orientation, Cazenovia College, Cazenovia, NY. (Summer, 1988-1989).

Assistant Director of Continuing Education. Cazenovia College. (1987).

Adjunct Instructor, Sociology, Psychology, Cazenovia College, (1980-1989); Sociology, Psychology, SUNY College of Technology, Utica, NY (1978, 1980-1985); Sociology, Community College of the Finger Lakes, Canandaigua, NY(1983, 1984); Sociology, Utica College, Utica, NY (1978, 1980-1982); Sociology, Psychology, Lemoyne College, Syracuse, NY (1979); Sociology, Onondaga Community College, Syracuse, NY (1978).

## **Publications and Presentations:**

### **Books and Chapters:**

Rosenbaum, H. (2009, under review). Giddens and Library and Information Science. In Leckie, G., Buschman, J and Given, L. (eds) *Exploring the Social in LIS: Critical Theorists from across the Disciplines*. Libraries Unlimited/Teacher Ideas Press

Rosenbaum, H. (2009, forthcoming). Social Informatics. In Bates, M. (ed.). *Encyclopedia of Library and Information Science*. Marcel Dekker.

Kling, R., Rosenbaum, H., and Sawyer, S. (2005). *Understanding and Communicating Social Informatics: A framework for studying and teaching the human contexts of information and communication technologies*. Medford, NJ: Information Today.

Kling, R., Crawford, H., Rosenbaum, H., Sawyer, S, and Weisband, S. (2001). *Information Technologies in Human Contexts: Learning from Organizational and Social Informatics*. Available as a report:  
<http://www.slis.indiana.edu/CSI/report.html>

Champelli, L., and Rosenbaum, H. (1997). *Neal-Schuman Webmaster*. New York: Neal Schuman Publishers.

Fletcher, P.T., Bretschneider, S., Marchand, D.A., Rosenbaum, H., and Bertot, J.C. (1992). *Managing information technology: Transforming county governments in the 1990s*. Syracuse, NY: School of Information Studies.

Dosa, M., Doran, S, and Rosenbaum, H. (1991). National and international information policies in the Asia Pacific region. In W. Schipper, and A.W. Cunningham, (Eds.), *National and International Information Policies* (pp. 99-138). Philadelphia: National Federation of Abstracting and Information Services.

McClure, C., Bishop, A., Doty, P. and Rosenbaum, H. (1991). *The National Education and Research Network (NREN): Research and policy perspectives*. Norwood, NJ: Ablex Publishing.

McClure, C., Bishop, A., Doty, P. and Rosenbaum, H. (1991). Realizing the promise of the NREN: Social and behavioral considerations. A status report on a study in progress. In C. Parkhurst (Ed.) *Library perspectives on NREN: The National Research and Education Network*. (pp. 23-32). Chicago: Library and Information Technologies Association.

### **Refereed Articles and Conference Papers:**

Rosenbaum, H. and Shachaf, P. (2009, under review) A structuration approach to online communities of practice: The case of Q&A communities. Submitted to the *Journal of the American Society for Information Science and Technology*.

Rosenbaum, H., Day, R. and Ma, L. (2009). Technology, organization and materiality: Reflections on the problem of agency. *Proceedings of the 15th America's Conference on Information Systems*. Presented at AMCIS, August 9, San Francisco, CA.

Shachaf, P. and Rosenbaum H. (2009). Online social reference: A research agenda through a STIN framework. Presented at the 2009 Iconference, February 9, University of North Carolina at Chapel Hill. Published online:  
<http://www.ischools.org/iconferences/papers/>

Hara, N. and Rosenbaum, H. (2008). Revising the conceptualization of computer movements. *The Information Society*, 24(4) 229-245.

Sawyer, S. and Rosenbaum, H. (2008). iSchools: Mice roaring of the Future is not arriving? In *Proceedings of iConference 2008: iFutures: Systems, Selves, Society*.

Clodfelter, K., Buente, W. and Rosenbaum, H. (2007). CommNets 2.0: Using an Evolutionary Perspective to Examine a Statewide Community Networking Initiative. *Proceedings of the 70th Annual Meeting of the American Society for Information Science and Technology*, vol. 44. Medford, NJ: Information Today, Inc.

Oltmann, S., Rosenbaum, H., and Hara, N. (2006). Digital access to government information: To what extent are agencies in compliance with E-FOIA? Annual Meeting of the American Society for Information Science. In *Proceedings of the 69th Annual Meeting of the American Society for Information Science*, vol. 43. Medford, NJ: Information Today, Inc.

Rosenbaum, H. and Davenport, E. (2006). Why the context matters: A social Informatics approach to the problem of interdependence in information systems research. *Proceedings of the 12th America's Conference on Information Systems*.

Rosenbaum, H. (2005). Humanizing technology in education: Is there a role for the humanities? *International Journal of the Humanities*.

Rosenbaum H. (2005). Online teaching communities: Separating myth from reality. *Proceedings of the Human-Computer International Conference 2005*, Lawrence Erlbaum Associates, Inc.

Meyer, E., Hara, N, and Rosenbaum, H. (2005). How photobloggers are framing a new computerization movement. Association of Internet Researchers Annual Meeting: Internet Research 6.0. Chicago. October 8.

Rosenbaum, H. (2005). Social Informatics and Problem-Based Learning in I-school Curricula. The First Conference of the i-School Community: Bridging Disciplines to Confront Grand Challenges. Pennsylvania State University, September 29-30. Available online:

<http://iconference.ist.psu.edu/content/view/31/48/>

Hara, N. and Rosenbaum, H. (2005). On the success and failure of computerization movements. *Proceedings of the Workshop "Extending the Contributions of Professor Rob Kling to the Analysis of Computerization Movements."* CRITO, Irvine CA.

Rosenbaum, H. and Joung, K. (2004). Socio-technical interaction networks as a tool for understanding digital libraries. In *Proceedings of the 67th Annual Meeting of the American Society for Information Science*, vol. 41. Medford, NJ: Information Today, Inc.

Rosenbaum, H. and Kleber, B. (2004). A socio-technical analysis of m-commerce in Japan: Research in progress. In Romano, N. (ed). *Proceedings of the 10<sup>th</sup> America's Conference on Information Systems*.. Available online:

<http://www.ais.org>

Presentation available:

[http://www.slis.indiana.edu/hrosenba/www/Pres/mcomm\\_04/](http://www.slis.indiana.edu/hrosenba/www/Pres/mcomm_04/)

Swan, M. and Rosenbaum, H. (2004). The social construction of trust in e-business: An empirical investigation. In Romano, N. (ed). *Proceedings of the 10<sup>th</sup> America's Conference on Information Systems*.. Available online:

<http://www.ais.org>

Presentation available:

[http://www.slis.indiana.edu/hrosenba/www/Pres/trust\\_04/](http://www.slis.indiana.edu/hrosenba/www/Pres/trust_04/)

Rosenbaum, H. (2004). Social Informatics. *Encyclopedia of Human-Computer Interaction*. Great Barrington, MA: Berkshire Publishing, 633-636

Rosenbaum, H., Davenport, E., and Swan, M. (2003). Situational trust in digital markets: A socio-technical exploration. In Galetta, D. and Ross, J. (Eds.). *Proceedings of the 9<sup>th</sup> America's Conference on Information Systems*. 1761-1765. Available online:

<http://www.ais.org>

Presentation available:

[http://www.slis.indiana.edu/hrosenba/www/Pres/amcis\\_03/](http://www.slis.indiana.edu/hrosenba/www/Pres/amcis_03/)

Rosenbaum, H. and Swan, M. (2003). Problem-Based Learning in New Media Education: The Case for Human-Computer Interaction. *Proceedings of the Human-Computer International Conference 2003*, Lawrence Erlbaum Associates, Inc. 401-405.

Horton K., Davenport E., Hall H., Rosenbaum H. (2002). Internet simulations for teaching, learning and research: An investigation of e-commerce interactions and practice in the Virtual Economy. *Education for Information*. 20(3,4). 237-252.

Rosenbaum, H. and Huang, B.Y. (2002). A framework for web-based ecommerce customer relationship management: Research in progress. In *Proceedings of the 8<sup>th</sup> America's Conference on Information Systems*. Available online:

<http://www.ais.org>

Presentation available:

[http://www.slis.indiana.edu/hrosenba/www/Pres/amcis\\_02/](http://www.slis.indiana.edu/hrosenba/www/Pres/amcis_02/)

Rosenbaum, H. and Lennox, M. (2001). Problem based learning in a virtual economy: Using technology and pedagogy for ecommerce education. In *Proceedings of the 2<sup>nd</sup> International Conference on Electronic Commerce and Web Technologies (EC-Web 2001)*, Munich, Germany.

Rosenbaum, H. (2001). Educating information professionals with problem based-learning and collaboration technology. In *Proceedings of the 64<sup>th</sup> Annual Meeting of the American Society for Information Science*, vol. 38. Medford, NJ: Information Today, Inc.

Rosenbaum, H. (2000). Teaching Electronic Commerce: Problem-based learning in a virtual economy. *Journal of Informatics Education and Research*, 2(2), 45-58.

Rosenbaum, H. (2000). Electronic commerce, digital information, and the firm. In D. Kraft (Ed.), *Proceedings of the 63<sup>rd</sup> Annual Meeting of the American Society for Information Science*, vol. 37 (pp. 487-495). Medford, NJ: Information Today, Inc.

Rosenbaum, H. and Davenport, E. (2000). Teaching and learning electronic commerce in a virtual economy. In M.H. Chung, (Ed.), *Proceedings of the 6<sup>th</sup> America's Conference on Information Systems (CD-ROM)* (pp. 1810-1814). Association for Information Systems. Presentation available:

<http://www.slis.indiana.edu/hrosenba/www/Pres/ais00/>

Davenport, E. and Rosenbaum, H. (2000). A system for organizing situational knowledge in the workplace based on the shape of documents. In C. Beghtol, L.C. Howarth, and N.J. Williamson (Eds.), *Dynamism and Stability in Knowledge Organization: Proceedings of the Sixth International Society for Knowledge Organization, July 10-13, Toronto CA* (pp. 352-358). Wurzburg, DE: ERGON Verlag. Presentation available:

<http://www.slis.indiana.edu/hrosenba/Pres/www/isko00/>

Rosenbaum, H. (2000). The information environment of electronic commerce: Information imperatives for the firm. *Journal of Information Science*, 26(3), 161-171.

Sawyer, S. and Rosenbaum, H. (2000). Social informatics in the information sciences: Current activities and emerging directions. *Informing Science*, 3(2), 90-95. Retrieved 8/13/01 from:

<http://inform.nu/Articles/Vol3/indexv3n2.htm>

Rosenbaum, H. (1999). Towards a theory of the digital information environment. In L. Woods (Ed.), *Proceedings of the 62<sup>nd</sup> Annual Meeting of the American Society for Information Science*, vol. 36 (pp. 705-712). Medford, NJ: Information Today, Inc. Paper available:

<http://www.slis.indiana.edu/hrosenba/www/Papers/asis99.html>

Rosenbaum, H. (1999). Context matters: Towards a concept of the organizational information environment. In W.D. Haseman, and D.L. Nazareth (Eds.), *Proceedings of the 5<sup>th</sup> Americas Conference on Information Systems Milwaukee, WI (CD-ROM)* (pp. 10-13). Association for Information Systems. "Best paper in Mini-Track."

Snyder, H. and Rosenbaum, H. (1999). Can search engines be used as tools for web link analysis?: A critical review. *Journal of Documentation*, 55(4), 375-384.

- Rosenbaum, H. (1998). Web-based community networks: A study of information organization and access. In C.M. Preston (Ed.), *Proceedings of the 61<sup>st</sup> Annual Meeting of the American Society for Information Science*, vol. 35 (pp. 516-530). Medford, NJ: Information Today, Inc. Paper available: <http://www.slis.indiana.edu/hrosenba/www/Papers/ASIS982.html>
- Snyder, H. and Rosenbaum, H. (1998). How public is the web? Robots, access, and scholarly communication. In C.M. Preston (Ed.), *Proceedings of the 61<sup>st</sup> Annual Meeting of the American Society for Information Science*, vol. 35 (pp. 453-462). Medford, NJ: Information Today, Inc. Paper available: <http://www.slis.indiana.edu/hrosenba/www/Papers/ASIS981.html>
- Cronin, B., Snyder, H., Rosenbaum, H., Martinson, A., and Callahan, E. (1998). Invoked and the web. *Journal of the American Society for Information Science*, 49(14), 1319-1328.
- Rosenbaum, H. (1997). Notes on a structural view of digital information in organizations. In C. Schwartz and M. Rorvig (Eds.), *Proceedings of the 60<sup>th</sup> Annual Meeting of the American Society for Information Science*, vol. 34 (pp. 328-338). Medford, NJ: Information Today, Inc. Paper available: <http://www.slis.indiana.edu/hrosenba/www/Papers/ASIS971.html>
- Rosenbaum, H. (1997). Intranets and digital organizational information resources: Towards a portable methodology for design and development. In C. Schwartz and M. Rorvig (Eds.), *Proceedings of the 60<sup>th</sup> Annual Meeting of the American Society for Information Science*, vol. 34 (pp. 14-26). Medford, NJ: Information Today, Inc. Paper available: <http://www.slis.indiana.edu/hrosenba/www/Papers/ASIS972.html>
- Rosenbaum, H. (1996). Structure and action: Towards a new concept of the information use environment. In S. Hardin (Ed.), *Proceedings of the 59<sup>th</sup> Annual Meeting of the American Society for Information Science*, vol. 33 (pp. 152-157). Medford, NJ: Information Today, Inc. Paper available: <http://www.slis.indiana.edu/hrosenba/www/Papers/ASIS962.html>
- Rosenbaum, H. and Snyder, H. (1996). Advertising on the World Wide Web: Issues and policies for not-for-profit organizations. In S. Hardin (Ed.), *Proceedings of the 59<sup>th</sup> Annual Meeting of the American Society for Information Science*, vol. 33 (pp. 186-192). Medford, NJ: Information Today, Inc. Paper available: <http://www.slis.indiana.edu/hrosenba/www/Papers/ASIS961.html>
- Rosenbaum, H. (1996). In the trenches of the digital revolution: Intellectual freedom and the “public” digital library. In G. Whitney, J.M. Griffiths, and C.A. Hert (Eds.), *The Digital Revolution: Assessing the Impact on Business, Education, and Social Structure: Proceedings of the ASIS MidYear Meetings* (pp. 163-171). Medford, NJ: Information Today, Inc. Paper available: <http://www.slis.indiana.edu/hrosenba/www/Papers/ASIS963.html>
- Hert, C.A., Rosenbaum, H., Skutnik, S., and Backs, S. (1995). Information needs and uses during Internet Training. In T. Kinney (Ed.), *Proceedings of the 58<sup>th</sup> Annual Meeting of the American Society for Information Science*, vol. 32 (pp. 61-68). Medford, NJ: Information Today, Inc.
- Rosenbaum, H. (1993). Information use environments and structuration: Towards an integration of Taylor and Giddens. In S. Bonzi, (Ed.), *Proceedings of the 56<sup>th</sup> Annual Meeting of the American Society for Information Science*, vol. 30 (pp. 235-245). Medford, NJ: Learned Information.
- Rosenbaum, H. (1992). Managers and information technology: A case study of organizational change in county government. In D. Shaw (Ed.), *Proceedings of the 55<sup>th</sup> Annual Meeting of the American Society for Information Science*, vol. 29 (pp. 55-66). Medford, NJ: Learned Information.
- Snyder, H., Rosenbaum, H., and Hert, C. (1992). Referencing norms in computer mediated communication: An exploratory study of computer conferencing. In D. Shaw (Ed.), *Proceedings of the 55<sup>th</sup> Annual Meeting of the American Society for Information Science*, vol. 29 (pp. 93-97). Medford, NJ: Learned Information.

Rosenbaum, H. and Snyder, H. (1991). An investigation of emerging norms in computer mediated communication: An empirical study of computer conferencing. In J.M. Griffiths (Ed.), *Proceedings of the 54<sup>th</sup> Annual Meeting of the American Society for Information Science*, vol. 28 (pp. 15-35). Medford, NJ: Learned Information.

Gluck, M, Coliz, J., and Rosenbaum, H. (1991). A study comparing electronic mail and voice messaging channels. In J.M. Griffiths (Ed.), *Proceedings of the 54<sup>th</sup> Annual Meeting of the American Society for Information Science*, vol. 28 (pp. 150-155). Medford, NJ: Learned Information.

Rosenbaum, H. and Newby, G. (1990). Computer networking: An emerging form of human communication. In D. Henderson (Ed.), *Proceedings of the 53<sup>rd</sup> Annual Meeting of the American Society for Information Science*, vol. 29 (pp. 300-325). Medford, NJ: Learned Information.

Rosenbaum, H. (1988). Improving access to Japanese scientific and technical literature in the United States: The role of the Federal Government. *Government Information Quarterly*, 5(1), 5-26.

Walliman, I, Tatsis, N., Zito, G, and Rosenbaum, H. (1980). Misreading Weber: The concept of 'macht.' *British Journal of Sociology*, 30(3), 261-275.

### **Non-refereed Articles and Conference Papers:**

Allen, J. P., Rosenbaum, H., and Shachaf, P. (2007). Web 2.0: A Social Informatics View. [electronic version]. *Proceedings of the Thirteen Americas Conference on Information Systems*, Keystone, CO, August 9th-12<sup>th</sup>.

Kling, R. and Rosenbaum, H. (1998). Update on the NSF-sponsored workshop: Advances in social and organizational informatics. *Diglib Magazine*. February. Retrieved 8/13/01 from:  
<http://www.dlib.org/dlib/february98/02clips.html#NSF>

Rosenbaum, H. and Gregson, K. (1998). *A study of state-funded community networks in Indiana*. Final report to the Indiana Department of Education. Retrieved 8/13/01:  
<http://www.slis.indiana.edu/hrosenba/www/Research/commnet/start.html>

Kling, R., Rosenbaum, H. and Hert, C.A. (1998). Social informatics in information science: An introduction. In R. Kling, H. Rosenbaum, and C.A. Hert (Eds.), *Social informatics in information science [Special Issue]*. *Journal of the American Society for Information Science*, 49(12), 1047-1052.

Cronin, B., Kling, R., and Rosenbaum, H. (1997). Charting a new course: Developing and implementing a curriculum for a Masters of Information Science degree. In J. Nunamaker and R. Sprague (Eds.), *Proceedings of the Thirtieth Annual Hawaii Conference on Information Systems and Sciences vol II: Information Systems-Collaboration Systems and Technology* (pp. 12-22). Los Alomitos, CA: IEEE Computer Society Press.

Cronin, B. and Rosenbaum, H. (1993). Netelligence: Informal know-how trading on the Internet. *International Journal of Information Management*, 14(2), 144-145.

Rosenbaum, H. and Cronin, B. (1993). Digital entrepreneurship: Doing business on the information superhighway. *International Journal of Information Management*, 13(6), 461-463.

Rosenbaum, H. (1993). Educators and the Internet: What's out there and how to get some of it. *Indiana Media Journal*, 15(2), 1-22.

Nilan, M. and Rosenbaum, H. (1990). *An epistemology for sense-making research*. Originally written for a volume on Sense-Making research edited by B. Dervin (unpublished paper).

McClure, C., Bishop, A., Doty, P. and Rosenbaum, H. (1990). *Detailed analysis of data from impact of high speed scientific communication and research: A proposal for contract extension and budget modification*. Submitted to the Office of Technology Assessment, Washington, D.C.

Rosenbaum, H. (1987, August). Information flows and transfer in educational organizations: A selective bibliography. *Information Reports and Bibliographies*, 35-51.

Rosenbaum, H. (1984). *Resource guide for atomic veterans: A compilation of information on the problem of service related exposure to radiation*. Accepted by the National Association of Atomic Veterans, July.

Rosenbaum, H. (1980, August). Rural women, agribusiness, and hunger in Latin America. *Economic and Political Weekly*, 4, 21-42.

### **Conferences, workshops, panels, and seminars**

Rosenbaum, H., Brooks, L. and Brandtweiner, R. (co-chairs) (2010). Philosophical Aspects of Information Systems Track. 16th America's Conference on Information Systems, Lima, Peru, August 12-15.

Rosenbaum, H and Shachaf, P. (co-chairs) (2010). Social Theory in Information Science Mini Track. 16th America's Conference on Information Systems, Lima, Peru, August 12-15.

Rosenbaum, H. and Fisher, K. (co-program chairs) (2010) . The Fifth Annual iConference: iMpacts: Affecting people, information, and technology. At the iHotel and Conference Center at the University of Illinois at Urbana-Champaign, February 3-6.

Rosenbaum, H., Davenport, E., Shankar, K. and Shachaf, P. (co-organizers) (2009). 5<sup>th</sup> Annual Social Informatics Research Symposium. Preconference workshop at the at the 72nd Annual Meeting of the American Society for Information Science and Technology, Vancouver, CA, October, 25.

Shachaf, P., Rosenbaum, H., (panelist) Abels, E.G., Radford, M.L., Connaway, L.S., Gazan, R. and Shah, C. (2009). Social reference and digital reference: Online question answering practices in two diverse communities. Presented at at the at the 72nd Annual Meeting of the American Society for Information Science and Technology, Vancouver, CA, October, 25. November 10.

Rosenbaum, H., Brooks, L. and Brandtweiner, R. (co-chairs) (2009). Philosophical Aspects of Information Systems Track. 15th America's Conference on Information Systems, San Francisco, CA. August 6-9.

Rosenbaum, H and Shachaf, P. (co-chairs) (2009). Social Theory in Information Science Mini Track. 14th America's Conference on Information Systems, San Francisco, CA. August 6-9.

Rosenbaum, H. and Shankar, K. (co-organizers) (2008). 4<sup>th</sup> Annual Social Informatics Research Symposium. Preconference workshop at the at the 71th Annual Meeting of the American Society for Information Science and Technology, Columbus Ohio, October, 25.

Rosenbaum, H and Shachaf, P. (co-chairs) (2008). Social Theory in Information Science Mini Track. 14th America's Conference on Information Systems, Toronto, Canada.

Jansen, J. (organizer), Ackerman, M., Liddy, L. and Rosenbaum, H. (2008). CHI, ICIS, SIGIR and numerous other outlets that won't accept my work: The perils of publishing multidisciplinary research. iConference 2008: iFutures: Systems, Selves, Society (February 27).

Furner, J. (organizer). (2008). Doctoral Colloquium supported by the National Science Foundation. iConference 2008: iFutures: Systems, Selves, Society (February 27). Participated as faculty mentor.

Lieverouw, L. and Sawyer, S. (co-organizers). (2008). Junior Faculty Mentoring. iConference 2008: iFutures: Systems, Selves, Society (February 27). Participated as faculty mentor.

Rosenbaum, H., Davenport, E. (co-organizers), Clodfelder, K., Smith, J. and Stuckey, B. (2007) Memory practices in online communities: an exploratory panel (sponsored by SIG SI). Panel at the 70th Annual Meeting of the American Society for Information Science and Technology, Milwaukee, October 21.

Rosenbaum, H., Davenport, E. (co-organizers), Dervin, B., Fulton, C. and Urquhart, C. (2007). Methods 2.0: Confessional methods in Library and Information Studies. Panel at the 70th Annual Meeting of the American Society for Information Science and Technology, Milwaukee, October 22.

Shachaf, P., Hara, N. (co-organizers), Bonk, C., Mackey, T., Hemminger, B., Stvilia, B. and Rosenbaum, H. (moderator). (2007). Wiki a la carte: Understanding participation behaviors (sponsored by SIG SI and SIG BWP). Panel at the 70th Annual Meeting of the American Society for Information Science and Technology, Milwaukee, October 22.

Hara, N., Shachaf, P. (co-organizers), Rosenbaum, H., Dolan, J., Bakan, D., Xin, C., Feenberg, A. (2007). Learning in Online Communities of Practice. Panel at the Annual Meeting of the Society for Social Studies of Science, Toronto, CA. October 11.

Rosenbaum, H and Shachaf, P. (co-Chairs) (2007). Social Theory in Information Science Mini Track. 13th America's Conference on Information Systems, Keystone, Colorado.

Davenport, E. and Rosenbaum, H. (2007). Memory practices in computer-mediated communities: a research methods workshop. To be held at Communities and Technologies 2007, East Lansing, Michigan, June 28.

Rosenbaum, H. (2007). Building and Managing Web Teams. Workshop held at Museums and the Web 2007, San Francisco. April 11.

Eschenfelder, K., Davenport, E., Hara, N, Rosenbaum, H. (2006). Symposia: Interrogating the Social Realities of Information and Communications Systems (SIG SI). Preconference workshop at the 69th Annual Meeting of the American Society for Information Science.

Allen, J.P. and Rosenbaum, H. (co-Chairs) (2006). Social Theory in Information Science Mini Track. 12th America's Conference on Information Systems.

Rosenbaum, H. (2005). An Introduction to XML and Web Services. Workshop at the School of Computing at Napier University, Edinburgh, Scotland. November 18-19.

Rosenbaum, H. (2005). University of Southern Indiana College of Business Faculty e/mBusiness Training Workshop. (Organizer, co-facilitator with B. Kleber). September 22-24

Rosenbaum, H. (organizer and moderator), Day, R., Davenport, E., and Sawyer, S. (2005). Sparking synergies between research and practice: The contribution of social informatics Sponsors: TIS, CRIT. In Proceedings of the 68th Annual Meeting of the American Society for Information Science, vol. 42. Medford, NJ: Information Today, Inc

Rosenbaum, H. (Organizer and moderator) and Kleber, B. (2005). Workshop for Faculty eBusiness and mBusiness Training. School of Business, University of Southern Indiana. September 22-23.

Allen, J.P., Wagner, E., and Rosenbaum H. (2005). Co-chairs of Social Theory in information Systems Research Mini-Track. America's Conference *Proceedings of the 11<sup>th</sup> America's Conference on Information Systems*. Omaha, NE, August.

Eschenfelder, K.R. (Organizer), Hara, N., Lamb, R., Rosenbaum, H., Sawyer, S. (2004). A Social Informatics Workshop for Library and Information Science Research. In Proceedings of the 67th Annual Meeting of the American Society for Information Science, vol. 41. Medford, NJ: Information Today, Inc.

Rosenbaum, H. (organizer and moderator), Davenport, E., Eschenfelder, K., Hara, N., and Lamb, R. (2004). Social informatics and information systems research: Where are we going? In Romano, N. (ed). Proceedings of the 10<sup>th</sup> *America's Conference on Information Systems*. August. Available online:

<http://www.ais.org>

Faiola, T. (Organizer and moderator), Davenport, E., Rosenbaum, H., and Sypher, H. (2004). Living with Computing: Thoughts on Humanizing Technology. Second International Conference on New directions in the Humanities, 2004 Monash University Centre in Prato, Italy 20-23 July

- Robinson, J.M. and Rosenbaum, H. (Research director) (2004). Pew Faculty Inquiry Circle. Scholarship of Teaching and Learning, Indiana University.
- Day, R. (Organizer and moderator), Davenport, E., Lieverow, L., and Rosenbaum, H. (2003). Death of the User. American Society for Information Science Annual Meeting, Long Beach, CA. October 19.
- Rosenbaum, H. (Organizer and moderator), Lennox, M., Moody, J., Ridings, C., and Spangler, W. (2001). Panel: If we build it, they will learn: Teaching ecommerce in a virtual economy. Panel session. In D. Strong and D. Straub (Eds.), *Proceedings of the 7<sup>th</sup> America's Conference on Information Systems*. (pp. 2228-2230). Boston, MA, August 5.
- Rosenbaum, H. (Faculty mentor). (2001). Association for Information Systems Junior Faculty Retreat (MIS Camp), Bentley College. 7<sup>th</sup> America's Conference for Information Systems, Boston. August 2.
- Rosenbaum, H. (Session chair) (2001). New learning technologies in business education. 8<sup>th</sup> Annual EDINEB Conference: *Technology, Pedagogy, and Innovation*. Nice, France. June 20.
- Thomas, L., Travica, B. and Rosenbaum, H. (Co-organizers) (2000). Mini-track: Organizational Change. 6<sup>th</sup> America's Conference on Information Systems. Long Beach CA. August 13-15.
- Davenport, E. (Moderator), Dibben, M., Friedman, B., March, S., Rosenbaum, H., and Thimbleby, H. (2000). Non-contractual trust, design, and human computer interaction. Panel session. *Conference on Human Factors in Computing Systems (CHI 2000)*. The Hague. April 4.
- Rosenbaum, H. (1999). Building earth's largest library. *INCOLSA teleconference* (250 downlink sites). Indianapolis, IN. October 28. (Invited panelist).
- Rosenbaum, H. (Session chair) (1999). Advances in social informatics: Contextualizing systems design. 5<sup>th</sup> America's Conference on Information Systems. Milwaukee, WI. August 13.
- Rosenbaum, H. (1998). An introduction to electronic commerce. Napier University School of Business, Edinburgh, Scotland. November 4,5. (Invited seminar). Presentation available:  
<http://www.slis.indiana.edu/hrosenba/www/Pres/litclass/ecom1.html>
- Rosenbaum, H. (Organizer and moderator), Davenport, E. and Sawyer, S. (1998). Advances in social and organizational informatics: Implications for information science. Panel session. In Preston, C. (Ed.) *Proceedings of the 61<sup>st</sup> Annual Meeting of the American Society for Information Science*, vol. 35. (p. 570). Medford, NJ: Information Today, Inc. October 27.
- Rosenbaum, H. (Session chair) (1998). Social informatics of the WWW and virtual societies. 4<sup>th</sup> America's Conference on Information Systems. Baltimore, MA. August 10.
- Rosenbaum, H. (1998). New Media for New Grads. 8<sup>th</sup> Annual Multivisions Conference. Indiana University, Bloomington, IN. (Invited panelist). April 17.
- Kling, R. and Rosenbaum, H. (Co-PIs). (1997). *Advances in social and organizational informatics*. National Science Foundation sponsored invitational workshop. Indiana University, Bloomington, IN. November 9-12. Workshop website:  
<http://www.slis.indiana.edu/siwkshop/SocInfo1.html>
- Kling, R., Rosenbaum, H. and Travica, B. (Co-organizers) (1997). Mini-Track: Advances in social informatics for information systems. 3<sup>rd</sup> America's Conference on Information Systems, Indianapolis, IN. August 13-14.
- Rosenbaum, H. (Session chair) (1993). Contributed papers: Theoretical Issues. 56<sup>th</sup> Annual Meeting of the American Society for Information Science. Columbus, OH. October 28.
- Rosenbaum, H. (Panel Moderator) (1993). The evolution of networked information. INForum. Bloomington, IN. April 7.

## Refereed Presentations:

Rosenbaum, H. and Davenport, E. (2008). Theorizing community informatics: Memory practices in online communities. iConference 2008: iFutures: Systems, Selves, Society (February 27).

Rosenbaum, H. and Meta-Robinson, J. (2004). Course Portfolios as a Means to Scholarship of Teaching and Learning. 1st International Conference on the Scholarship of Teaching and Learning. Indiana University, Bloomington, IN. October 24.

Rosenbaum, H. (2004). Humanizing technology in education: Is there a role for the humanities? Presented in the panel Faiola, T. (organizer), Living with Computing: Thought on Humanizing technology. The 2<sup>nd</sup> International Conference on New Directions In The Humanities, Monash University Centre, Prato, Tuscany, July.8. Presentation available

[http://www.slis.indiana.edu/hrosenba/www/Pres/italy\\_04/index.html](http://www.slis.indiana.edu/hrosenba/www/Pres/italy_04/index.html)

Rosenbaum, H. (2004). Social context and the information environment: A structurational approach to understanding sociotechnical action. Workshop On Understanding Sociotechnical Action Napier University, Edinburgh, UK. 3-4 June. Presentation available:

[http://www.slis.indiana.edu/hrosenba/www/Pres/edinburgh\\_04/index.html](http://www.slis.indiana.edu/hrosenba/www/Pres/edinburgh_04/index.html)

Faiola, T. And Rosenbaum, H. (2002). Challenges in Teaching Usability Theory and Testing for New Media Curricula. *Association for Computing Machinery SIG-CHI Annual Meeting*, Minneapolis, Minn. April 25.

Rosenbaum, H. (2001). The Internet, the virtual economy, and ecommerce education. 2<sup>nd</sup> *Association of Internet Researcher's Conference*, Minneapolis, MN. October 11.

Bialac, R. and Rosenbaum, H. (2001). An approach to using e-commerce to teach internationalization. *International Business School Computing Association 29<sup>th</sup> Annual Conference*, Providence, RI. July 15.

Rosenbaum, H. (2002). Problem based learning and the virtual economy: A new approach to ebusiness education. *Eighth EDINEB Conference*, Nice, France. Presentation available:

<http://www.slis.indiana.edu/hrosenba/www/Pres/edineb01>

Horton, K. , Hall, H., Davenport, E., and Rosenbaum, H. (2000). Exploring the e-consumer experience: The case of the virtual economy. 3<sup>rd</sup> *International Conference: Innovation Through Electronic Commerce*, Manchester, UK, November 14.

Rosenbaum, H. (1999). Teaching electronic commerce in a virtual environment. *Teaching and Learning with Technology: A Conference for Indiana University*. Indiana University-Purdue University at Indianapolis. Indianapolis, IN. November 10. Presentation available:

[http://www.slis.indiana.edu/hrosenba/www/L561/syllabus/new\\_ecomm00.html](http://www.slis.indiana.edu/hrosenba/www/L561/syllabus/new_ecomm00.html)

Rosenbaum, H. (1999). Customer service for electronic commerce: A driver of organizational change. *World 11th Productivity Congress*. Edinburgh, Scotland. October 4. Presentation available:

<http://www.slis.indiana.edu/hrosenba/www/Pres/11pdc/index.html>

Rosenbaum, H. (1996). Managers and information in organizations: Towards a structurational concept of the information use environment of managers. 59<sup>th</sup> *American Society for Information Science Annual Meetings*. Baltimore, MD. October 28. 1996 award for best dissertation.

Rosenbaum, H. (1996). Sensemaking: Between structure and action. *International Communication Association National Meeting*. Chicago. July 2.

Doty, P. and Rosenbaum, H. (1990). Developing a National Research and Education Network. *International Association for Social Science, Information Service, and Technology Annual Meeting*, Poughkeepsie, NY.

Rosenbaum, H. (1990). Information science in the 1990's: A direction for theory and practice. *Canadian Association for Information Science Annual Meeting*. Kingston, Ontario.  
Rosenbaum, H. (1980). Some critical reflections on Mannheim's sociology of knowledge. *American Sociological Association National Meetings*. New York.

Rosenbaum, H. (1979). Weber's definition of power: Uses and abuses. *American Sociological Association National Meetings*, Boston.

#### **Non-Refereed Presentations:**

Rosenbaum, H. (2009). Recession and the public library. Invited keynote address given at the Tippecanoe County Public Library System Staff Day. Lafayette, IN August 12.  
[http://www.slis.indiana.edu/hrosenba/www/Pres/tipp09/tipp\\_staff-day09.htm](http://www.slis.indiana.edu/hrosenba/www/Pres/tipp09/tipp_staff-day09.htm)

Rosenbaum, H. (2009). The importance of accessibility and usability now and in the future. Invited keynote given at the CIC IT Accessibility and Usability Working Group Summer Conference. Bloomington, IN. June 15.

Rosenbaum, H. (2008). Social aspects of digital libraries: A theoretical exploration and research agenda. Invited keynote address given at the International Symposium on Social Aspects of Digital Libraries and Information Seeking. National Taiwan University, Taipei. December 11.  
[http://www.slis.indiana.edu/hrosenba/www/Pres/taiwan\\_08\\_08/taiwan\\_08\\_08.htm](http://www.slis.indiana.edu/hrosenba/www/Pres/taiwan_08_08/taiwan_08_08.htm)

Rosenbaum, H. (2008). Library 2.0 (3.0...): After the thrill is gone. Invited talk given at Monroe County Public Library Staff Day. October 13.  
[http://www.slis.indiana.edu/hrosenba/www/Pres/fsi\\_08/fsi\\_08.htm](http://www.slis.indiana.edu/hrosenba/www/Pres/fsi_08/fsi_08.htm)

Rosenbaum, H. (2008). Web 2.0, 3.0: After the thrill is gone. Invited closing keynote address given at the Faculty Summer institute, university of Illinois, Champaign-Urbana, May 15.  
[http://www.slis.indiana.edu/hrosenba/www/Pres/fsi\\_08/fsi\\_08.htm](http://www.slis.indiana.edu/hrosenba/www/Pres/fsi_08/fsi_08.htm)

Rosenbaum, H. (2007). Library 2.0: Time to get off the treadmill! Missouri Library Network Corporation. Speaker series. Invited keynote. November 8. Webster University, St. Louis.

Rosenbaum, H. (2007). Library 2.0: A critical view. Illinois Association of College and Research Librarians Annual Meeting Luncheon. Invited keynote. October 11. Springfield Illinois. Presentation available:  
[http://www.slis.indiana.edu/hrosenba/www/Pres/iacr1\\_07/index.htm](http://www.slis.indiana.edu/hrosenba/www/Pres/iacr1_07/index.htm)

Rosenbaum, H. (2006). Library 2.0: The technology treadmill speeds up! Missouri Library Network Corporation. Speaker series. Invited keynote. November 8. Webster University, St. Louis. Presentation available:  
[http://www.slis.indiana.edu/hrosenba/www/Pres/minc\\_06/index.htm](http://www.slis.indiana.edu/hrosenba/www/Pres/minc_06/index.htm)

Rosenbaum, H. (2006). Technology, libraries, and learning environments: Everything that rises must converge. (Invited talk) Indiana Online Users Group. Spring Workshop. May 19.

Rosenbaum, H. (2006). Google and Libraries: Smackdown? (Invited keynote). Annual Colloquium, Southern Illinois University Edwardsville Lovejoy Library. April 13.

Rosenbaum, H. (2005). Building your Tenure Case at Indiana University. Promotion and Tenure Workshop. (Invited presentation) School of Health, Physical Education and Recreation. Indiana University, Bloomington. May 10.

Rosenbaum, H. (2004). Next generation knowledge management: Has knowledge management delivered the goods? Can it?. (Invited keynote). Online Information 2004. London, UK. November 30.

- Rosenbaum, H. (2004). The importance of trust in the digital networked economy. Online Partnership Lens (OPAL) workshop "Creating Partnerships Online: Concepts and Tools," Darmstadt, Germany. (Invited keynote). February 19. Presentation available:  
<http://www.slis.indiana.edu/hrosenba/www/Pres/trust/index.htm>
- Rosenbaum, H. (2004). Trendspotting: Libraries and technology (or, what do I have to learn now!). Indiana Online Users Group Spring meeting. (Invited Keynote). Presentation available at:  
[http://www.slis.indiana.edu/hrosenba/www/Pres/iolug\\_04/index.html](http://www.slis.indiana.edu/hrosenba/www/Pres/iolug_04/index.html)
- Rosenbaum, H. (2003). Librarianship and the challenges of technology in the 21st century. Indiana University Librarian's Day. (Invited Keynote). Presentation available:  
[http://www.slis.indiana.edu/hrosenba/www/Pres/lib\\_day03/index.html](http://www.slis.indiana.edu/hrosenba/www/Pres/lib_day03/index.html)
- Rosenbaum, H. (2002). Hands off my stuff: Intellectual property and digital information. Bloomington Developers' Guild. Bloomington, IN, (Invited). November 7.
- Rosenbaum, H. (2002). A is for Acronym: Libraries and Internet Standards for Serialists *17th Annual North American Serials Interest Group (NASIG) Conference*. College of William and Mary, Virginia, June 21. (Invited). Presentation available:  
[http://www.slis.indiana.edu/hrosenba/www/Pres/nasig\\_02/index.html](http://www.slis.indiana.edu/hrosenba/www/Pres/nasig_02/index.html)
- Rosenbaum, H. (2002). The effects of 9/11 on the Freedom of Information. American Library Association Student Chapter. April 5. Invited. Presentation available:  
[http://www.slis.indiana.edu/hrosenba/www/Pres/ala-sc\\_02/index.html](http://www.slis.indiana.edu/hrosenba/www/Pres/ala-sc_02/index.html)
- Rosenbaum, H. (2002). Ecommerce and the importance of trust: A social informatics perspective. Making IT Happen (UITS Annual meeting). Bloomington, IN, February 27. (Invited). Presentation available:  
[http://www.slis.indiana.edu/hrosenba/www/Pres/uits\\_02/index.html](http://www.slis.indiana.edu/hrosenba/www/Pres/uits_02/index.html)
- Rosenbaum, H. (2002). Fun with Information Architecture: Building web sites that work. Indiana University Office of Marketing and Communications. Bloomington, IN. February 19. (Invited). Presentation available:  
[http://www.slis.indiana.edu/hrosenba/www/Pres/ocm\\_02/index.html](http://www.slis.indiana.edu/hrosenba/www/Pres/ocm_02/index.html)
- Rosenbaum, H. (2001). Ecommerce, problem based learning and the web. *Scholarship of Teaching and Learning*. November 1. Indiana University, Bloomington, IN. November 1. (Invited). Presentation available:  
[http://www.slis.indiana.edu/hrosenba/www/Pres/sotl\\_01/index.html](http://www.slis.indiana.edu/hrosenba/www/Pres/sotl_01/index.html)
- Rosenbaum, H. (2001). Ecommerce education and collaboration technologies. *WebDevShare Annual Conference*. Indiana University, Bloomington, IN. October 10. (Invited keynote). Presentation available:  
[http://www.slis.indiana.edu/hrosenba/www/Pres/webdevshare\\_01/index.html](http://www.slis.indiana.edu/hrosenba/www/Pres/webdevshare_01/index.html)
- Rosenbaum, H. (2001). Using a virtual economy for ecommerce instruction. *Ameritech Fellows Summer Forum*. Indiana University, Bloomington, IN. June 28 (Invited). Presentation available:  
[http://www.slis.indiana.edu/hrosenba/www/Pres/ameritech\\_01/index.html](http://www.slis.indiana.edu/hrosenba/www/Pres/ameritech_01/index.html)
- Rosenbaum, H. (2001). IA means information architecture: But what does it mean to web developers, system analysts, educators, and librarians? *Indiana-American Society for Information Science and Technology Spring Meeting*. Indianapolis, IN. May 9. (Invited). Presentation available:  
[http://www.slis.indiana.edu/hrosenba/www/Pres/iasis-ia\\_01/index.html](http://www.slis.indiana.edu/hrosenba/www/Pres/iasis-ia_01/index.html)
- Rosenbaum, H. (2001). Ecommerce and the virtual economy. Medway School of Engineering, University of Greenwich. May 3. (Invited).
- Rosenbaum, H. (2001). IT and global ecommerce: The shape of things to come. Department of Economics, St. Andrews University, Scotland. May 2. (Invited). Presentation available:  
[http://www.slis.indiana.edu/hrosenba/www/Pres/st\\_andrews01/index.html](http://www.slis.indiana.edu/hrosenba/www/Pres/st_andrews01/index.html)

Rosenbaum, H. (2001). The regulation of ecommerce. Napier University School of Business, Edinburgh. May 1. (Invited).

Rosenbaum, H. (2001). Ecommerce and the virtual economy. School of Management, University of Bath. April 30. (Invited).

Rosenbaum, H. (2001). The ABCs of XML. *Indiana Library Federation Annual Meeting*. Indianapolis, IN. April 10. (Invited). Presentation available:  
[http://www.slis.indiana.edu/hrosenba/www/Pres/ilf-01\\_xml/index.html](http://www.slis.indiana.edu/hrosenba/www/Pres/ilf-01_xml/index.html)

Rosenbaum H. (2000). The Internet, libraries and the future of reference services. *Indiana Library Federation Reference Division Fall Conference*. Indianapolis, IN. November 10 (Invited keynote). Presentation available:  
<http://www.slis.indiana.edu/hrosenba/www/Pres/ilfref00/index.html>

Rosenbaum H. (2000). The great "The web is my library" debate. *Indiana Online Users Group Fall Meeting*. Indianapolis, IN. November 10. (Invited keynote).

Rosenbaum, H. (2000). Teaching ecommerce in a virtual economy. *Supercomputing '00*. Dallas, TX November 4. (Invited talk/demonstration). Presentation available:  
<http://www.slis.indiana.edu/hrosenba/www/Pres/sc00/index.html>

Rosenbaum, H. (2000). Technical services and the challenges of the digital era. *Ohio Valley Group of Technical Services Librarians Annual Meeting*. Indianapolis, IN. May 5. (Invited keynote). Presentation available:  
<http://www.slis.indiana.edu/hrosenba/Pres/techserv00/index.html>

Rosenbaum, H. (2000). Recent developments in electronic commerce. Napier University School of Business, Edinburgh, Scotland. April 8. (Invited).

Rosenbaum, H. (2000). HTML and web design. Seymour Community Network. Seymour, IN. April 2. (Invited).

Rosenbaum, H. (2000). Metadata: Information access for the new century. *Indiana Library Federation Annual Meeting*. Indianapolis, IN. March 15. Presentation available:  
<http://www.slis.indiana.edu/hrosenba/www/Pres/metadata00/index.html>

Rosenbaum, H. (2000). Internet access: Regular, filtered, or menthol? (Revisited). *Indiana Library Federation Annual Meeting*. Indianapolis, IN. March 14. (Invited). Presentation available:  
<http://www.slis.indiana.edu/hrosenba/www/Pres/filt00/index.html>

Rosenbaum, H. (1999). Information imperatives in an age of electronic commerce. *Business Intelligence in an Age of Networks*. Napier University School of Business, Edinburgh, Scotland. October 7. (Invited). Presentation available:  
<http://www.slis.indiana.edu/hrosenba/www/Pres/bizintel/index.html>

Rosenbaum, H. (1999). Internet access: Regular, filtered, or menthol? *Indiana Department of Education's Technology Contacts Fall Meeting*. Evansville, IN. September 15. (Invited). Presentation available:  
<http://www.slis.indiana.edu/hrosenba/www/Pres/filt99/index.html>

Rosenbaum, H. (1999). Copyright, intellectual property, and the web. *Indiana Civil Liberties Union Spring Meeting*. Bloomington, IN May 11. (Invited).

Rosenbaum, H. (1999). Public libraries and access: What about filtering? *Indiana Library Federation Spring Meeting*. Indianapolis, IN. April 9. (Invited). Presentation available:  
<http://www.slis.indiana.edu/hrosenba/www/Pres/ilf99/index.html>

Rosenbaum, H. (1998). Email: The good and the bad. *CASE5 (Council for Advancement and Support of Education) Annual Meeting*, Chicago. December 13. (Invited). Presentation available:  
<http://www.slis.indiana.edu/hrosenba/www/Pres/case5/intro.html>

- Rosenbaum, H. (1998). A report on the state of the web. *Indiana Online Users Group Fall Meeting*. Indianapolis, IN. November 13. (Invited keynote). Presentation available:  
<http://www.slis.indiana.edu/hrosenba/www/Pres/iolug/intro.html>
- Rosenbaum, H. (1998). What's new in web page creation. *Indiana Online Users Group Fall Meeting*, Indianapolis, IN. November 13. (Invited).
- Rosenbaum, H. (1998). Intermediate HTML. *Indiana Online Users Group Fall Meeting*, Indianapolis, IN. November 12. (Invited).
- Rosenbaum, H. (1998). Intellectual freedom and digital libraries. *South Dakota Public Library Association Annual Meeting*. Pierre, SD. October 1. (Invited). Presentation available:  
<http://www.slis.indiana.edu/hrosenba/www/Pres/if-dls/if1.html>
- Rosenbaum, H. (1998). The state of community networking in Indiana. *Indiana Community Network Association Annual Meeting*. Indianapolis, IN. June 26 (Invited).
- Rosenbaum, H. (1998). Preservation in the electronic age. *Library Preservation Committee Spring Meeting*, Indiana University. Bloomington, IN. April 24. (Invited).
- Rosenbaum, H. (1998). Theory we can use: The importation of social science theory into LIS research. *Association for Library and Information Science Education National Meetings*. New Orleans, LA. January 8. (Invited).
- Rosenbaum, H. (1997). Behind the veil: Distance education and the web. *Indiana Online Users Group Fall Meeting*. Indianapolis, IN. November 14. (Invited). Presentation available:  
<http://www.slis.indiana.edu/hrosenba/www/Pres/DE/de1.html>
- Rosenbaum, H. (1997). Enterprising the web - Doing business on the Internet: What does this mean for the business librarian?. *BRASS/ALA. American Library Association Annual Conference*. San Francisco, CA June 30. (Invited). Presentation available:  
<http://www.slis.indiana.edu/hrosenba/www/Pres/buslib/ecomml.html>
- Rosenbaum, H. (1997). Lifelong learning for librarians: Updating your technical skills. *LITA Education Committee, American Library Association Annual Conference*. San Francisco, CA June 29 (Invited).
- Rosenbaum, H. (1997). Maintaining a web site: After the thrill is gone. *University Wide Marketing/Public Relations Retreat*. Indiana University. Bloomington, IN. June 11. (Invited). Presentation available:  
<http://www.slis.indiana.edu/hrosenba/www/Pres/design/web1.html>
- Rosenbaum, H. (1996). From the trenches: Intellectual freedom and the "public" digital library. *Indiana Online Users Group and Indiana Chapter of the American Society for Information Science 1996 Joint Spring Program*. Indianapolis, IN. May 10. (Invited). Presentation available:  
<http://www.slis.indiana.edu/hrosenba/www/Pres/ifasis/IFhome.html>
- Rosenbaum, H. (1994). NetDriver's ed. – Teaching people to cruise the Infobahn. *PICS Spring Conference for IUB Computing Support Providers*. April 27.
- Rosenbaum, H. (1993). Two worlds, two cultures: How two professions approach the wilderness of Internet resources. *Inforum*. Indiana University. Bloomington, IN.
- Rosenbaum, H. (1993). Educators and the Internet: What's out there and how to get some of it. Center for Excellence, Indiana University School of Education. Bloomington, IN. June 4. (Invited).

#### **Book Reviews:**

- Rosenbaum, H. (1998). Review of the book *CTI in Action. Internet Research: Electronic Networking Applications and Policy* 8(3).

Rosenbaum, H. (1998). Review of the book *Internet Economics*. *The Information Society*. 15(1), 65-66.

Rosenbaum, H. (1995). Review of the book *The Death of Meaning*. *Information Processing and Management*.

Rosenbaum, H. (1994). Review of the book *The human difference: Animals, computers and the necessity of social science*. *Library Quarterly*. 64(2), 199-201.

Rosenbaum, H. (1993). Review of the book *Into the future: The foundations of library and information services in the post-industrial era*. *Electronic Networking Research and Policy*.

## **Awards and Honors**

Scholarship of Teaching and Learning Leadership Award. Indiana University (with Napier, M.) (2009).

Lilly Award to Create New Entrepreneurship-Oriented Courses and Seminars Encouraging Entrepreneurial Thinking and Action. Johnson Center for Entrepreneurship and Innovation, Kelley School of Business, Indiana University. (May, 2005)

Frederic Bachman Lieber Memorial Award for Teaching Excellence, Indiana University (March, 2005)

MIRA Award for Technological Innovation in Education. Techpoint. (May, 2003).

Indiana Partnership for Statewide Education Award for Innovation in teaching with Technology. Indiana Higher Education Telecommunications System. (April 2002).

The 2001 Trustees Teaching Award from the School of Library and Information Science. (March 2001).

Sun Microsystems Academic Equipment Grant for “Developing a virtual economy for teaching electronic commerce” (August 2000).

Indiana University. Ameritech Fellow for “Teaching and learning ecommerce in a virtual economy.” (April 2000)

Paper “Context matters: Towards a concept of the organizational information environment” designated “Best in Mini-Track.” at the 5<sup>th</sup> *Americas Conference on Information Systems* Milwaukee, WI. (August 13, 1999).

Indiana University. School of Library and Information Science Teaching Excellence Recognition Award. (1999)

Indiana University. School of Library and Information Science Teaching Excellence Recognition Award. (1998)

Indiana University. School of Library and Information Science Teaching Excellence Recognition Award. (1997)

American Society for Information Science Dissertation of the Year Award. (1996)

## **Associations and Organizations:**

Fellow. Rob Kling Center for Social Informatics, Indiana University. (1996- ).  
Member, Advisory Committee (2005-2008)  
Co-director (2004)

Fellow. Center for Digital Commerce, Syracuse University (1999-)

Member. American Association for Information Science and Technology (ASIST). (1989- )  
Member. Information Science Education Committee (1993-1999).  
Member. Awards Committee (2007-

Member. Association for Computing Machinery. (2000- )

Member. EDiNEB Network (Education and Innovation in Economics and Business) (2001- )

Member. Indiana Library Federation (1997-).

## **Service Activities**

### **School of Library and Information Science**

Director, Masters of Information Science program (2004- )

Member. Faculty Policy Committee, (1994-2000; 2001-2003, 2005-)  
Chair (1997-2000, 2005-2007)

Member. Doctoral Steering Committee (2002- )

Member. Curriculum Steering Committee (1996-2002; 2008- )

Chair, Search committees for junior faculty position at SLIS Bloomington (2008, 2009, 2010)  
Member. Search committees for senior faculty positions at SLIS Bloomington and SLIS IUPUI

Member, Social Informatics search committee, School of Informatics (2003)

Chair. Accreditation finance committee, (2003)

Contact person for prospective MIS students

Currently advising 55 MLS/MIS students, chairing 5 students' committees, member of 11 doctoral committees in SLIS, School of Education and Department of Telecommunications

Advisor, Bloomington student chapter, American Society for Information Science and Technology (2000- )

Advisor, Bloomington student chapter Special Library Association (1998-2000)

Member. School of Library and Information Science Research Development committee (1993-1995).

### **Indiana University**

Member. Campus Curriculum Committee (2008-)

Member. Provost's Task Force for E-learning (2009- )

Member. Pew Faculty Inquiry Circle (2004-2005)

Chair, Indiana University Task Force on Teaching and Learning with Information Technology (UITs) (2002-2004)

Member. Indiana University Task Force on Electronic Commerce. (2000- )

Member. Scholarship of Teaching and Learning Steering Committee (2003- )

Advisor. Saudi Arabian Students Club. (2009 - )

Member. Learning to Teach with Technology Studio FIPSE Grant Advisory Board (2000-2005)

Member. Indiana University Latino Studies Board of Advisors (2000-2004)

Member. Indiana University (Bloomington) Communications and Marketing Committee. (1997- )

Member. Executive Board. *IU Home Pages*. (1996- ).

Member. Internet Advertising Task Force (Indiana University). (1999-2000)

Member. Indiana University Taskforce on the Academic Bulletin (1997-1998)

Mentor. McNair Scholar's program (2003 - ).

Member. School of Informatics Social Informatics search committee (2003 - )

Judge. Eli Lilly Case competition. Kelley School of Business (2002).

Reviewer: Ameritech Fellows Grant Program (2000-2002)

Reviewer. Grant-in-Aid Summer Faculty Fellowship Program. Indiana University, Kokomo (2000)

### **Professional Service**

Co-Program Chair, 5<sup>th</sup> Annual Iconference: iImpacts: Affecting people, information, and technology, The University of Illinois at Champaign-Urbana. February 3-6, 2010 (With Fisher, K.)

Co-chair. Track: Philosophical Aspects of Information Systems. America's Conference for Information Systems. (2008-). With Brooks, L and Brandtweiner, R.

Co-chair. Track: Social Aspects of Information Systems. America's Conference for Information Systems. (2007-2008 ). With Brooks, L and Brandtweiner, R.

Co-chair. Track: Social Theory in Information Research Minitrack, America's Conference for Information Systems. (2004 - ). With Allen, J.P. (2004-2006); Shachaf, P. (2005 - )

Member. Editorial Advisory Board, *Encyclopedia of Library and Information Sciences* (2005- )

Chair, American Society for Information Science and Technology, Special Interest Group – Social Informatics, (SIG-SI) (2006- )

Chair. American Society for Information Science and Technology ProQuest Doctoral Dissertation Awards Committee (2005-2007). Member (2008).

Co-organizer, 4<sup>th</sup> and 5<sup>th</sup> Social Informatics Special Interest Group (SIG-SI) Preconference Research Symposium at the American Society for Information Science and Technology Annual Meetings (2008, 2009). With Shankar, K. (2008), Shankar, K., Davenport, E. and Shachaf, P. (2009).

Member. Awards Committee. American Society for Information Science and Technology. (2007 - ).

Member. Editorial Board, *New Review of Information Networking*. (1993-).

Member. Editorial Board, *Libri*. (1995-2001).

Member. Program Committee. IADIS International Conference e-Society (2003- )

Member. Program Committee. 1<sup>st</sup> through 7<sup>th</sup> Annual Workshop on HCI Research in the MIS Discipline. Held during the International Conference on Information Systems (ICIS'02-9).

Member. Editorial Review Board, Special Issue: Social networking and Web 2.0. *Electronic Commerce Research and Applications*

Reviewer, National Science Foundation (2004, 2006, 2008)

Reviewer, Research Council for Culture and Society, Academy of Finland (2008)

Reviewer, Workshop on Social Informatics: Extending the Contributions of Professor Rob Kling to the Analysis of Computerization Movements (held in 2005)

Reviewer, *Journal of the American Society for Information Science and Technology*

Reviewer, *International Journal of Information Management*

Reviewer, *International Journal of Electronic Business*

Reviewer, *International Journal of Electronic Commerce*

Reviewer, *Journal of Electronic Commerce in Organizations*

Reviewer, *Information Systems Research*

Reviewer, *The Information Society*

Reviewer, *Information Processing and Management*

Reviewer, *Information Technology and People*

Reviewer, *Journal of Computer Mediated Communication*

Reviewer, *Journal of Documentation*

Reviewer, *Electronic Markets*

Reviewer, *Annual Review of Information Science and Technology*

Reviewer, *Social Networks*

Reviewer, *Electronic Commerce Research and Applications*

Reviewer, *Political Communication*

Reviewer, *Information Processing and Management*

Reviewer. *Information Resources Management Journal*

Reviewer. *Libri*

Reviewer, *Encyclopedia of E-Business Development and Management in the Digital Economy*

Referee. *HCI International Conference* 2003, 2005.

Referee, *American Society for Information Science and Technology National Meetings*

Referee. *Hawaii International Conference on System Sciences Annual Meetings* (1999, 2000, 2001, 2005)

Referee. *America's Conference for Information Systems Annual Meetings* (1999- )

Referee. *iConference* (2005, 2006, 2008, 2009)

Book reviewer. *The Information Society*

Book reviewer. *Internet Research: Electronic Networking Applications and Policy*

Book reviewer. *Library Quarterly*

Manuscript reviewer. *Kluwer Press*

Manuscript reviewer. *Pearson Publishing*

Manuscript reviewer. *Idea Group Publishing*

Manuscript reviewer. *South Western College Publishing*

### **Community and Public Service**

Elected Member, Treasurer. HoosierNet Board of Directors (1998-2007)

Treasurer. Executive Board (2002-2007)

Member. Computer Science Advisory Board. Ivy Tech State College. Bloomington, IN. (1999- )

### **Doctoral students**

#### **Chair**

Bin-Yuan Huang: defended May 2009, completing revisions

Inna Kouper: SLIS : defended proposal 2009, writing dissertation

Daniel Kutz: writing qualifying paper

Shannon Oltmann: defended qualifying paper 2009, writing proposal

Tim Bowman: taking courses

Mark Millard: taking courses

### **Committee member (all Indiana University)**

Kathryn Clodfelter: SLIS: Advisory committee, writing qualifying paper

Jonathan Warren; SLIS: Research committee, writing proposal

Lai Ma, SLIS: Advisory committee, completing coursework

Wayne Buente; SLIS: was on advisory committee - defended qualifying paper

Courtenay Honeycutt, SLIS: Research committee, writing proposal

Sharon Stoerger, SLIS: Research committee, defended proposal

Nanu Iyer: Telecommunications PhD: Advisory committee

Ratan Siri, Telecommunications PhD: Advisory committee

Younai Soe, Telecommunications PhD: Research committee, writing proposal

Philip Shih, Instructional Systems Technology PhD, Research committee

### **Graduated**

Dr. Eric Meyer: SLIS, Research fellow at the Oxford Internet Institute, graduated 2007 [Chair]

Dr. Kathryn LaBarre, SLIS, defended dissertation, graduated 2006

Dr. Yung Rang Cheng, SLIS, defended dissertation, graduated 2004

Dr. Hak Joon Kim, SLIS, defended dissertation, graduated 1999

Dr. Tomoaki Watanabe, Telecommunications, graduated 2009

Dr. Dominique Galloway, Instructional Systems Technology; graduated 2008

Dr. Brian Reinicke, Information Systems, Kelley School of Business; defended dissertation, graduated 2007

Dr. Paul Clay, Information Systems, Kelley School of Business; defended dissertation, graduated 2007

Dr. Lionel Robert, Information Systems, Kelley School of Business; defended dissertation, graduated 2007

Dr. J. Garvey Pyke, Instructional Systems Technology EdD, defended dissertation, graduated 2007

Dr. William Watson: Instructional Systems Technology PhD: defended dissertation, graduated 2007

Dr. Crystal Walcott, Department of Mathematics Education, defended dissertation, graduated 2006

Dr. Joanne Holman, Telecommunications, defended dissertation, graduated 1998

## Classes taught

### Classes

S510/L501: Introduction to Information Science (formerly Information and Society)

Major revisions, taught 8 times

<http://www.slis.indiana.edu/hrosenba/www/S510/syll/syll7.html>

S512/L577: Information Systems Design (formerly Advanced Information Architecture)

Developed the class in 2000, taught 6 times

<http://www.slis.indiana.edu/hrosenba/www/S52/syll/syll6.html>

S640/L608: Seminar in Intellectual Freedom

Major revisions, taught 13 times

<http://www.slis.indiana.edu/hrosenba/www/L608/syll/syll13.html>

S532/L571: Information Architecture for the Web (formerly Information Networking)

Developed the class in 1993, taught 17 times

<http://www.slis.indiana.edu/hrosenba/www/L571/syll/syll17.html>

S643/L561: The Information Industry: Digital Entrepreneurship for Information Systems (formerly Electronic Commerce)

Developed the class in 1996, taught 12 times

<http://www.slis.indiana.edu/hrosenba/www/L561/syll/syll12.html>

S518/L574: Communication in Electronic Environments

Revisions, taught 2 times

<http://www.slis.indiana.edu/hrosenba/www/L574/syll/syll2.html>

S701/L701: Introduction to Doctoral Research in Library and Information Science

Major revisions, taught 2 times

<http://www.slis.indiana.edu/hrosenba/www/L701/syll/syll2.html>

I 501: Introduction to Informatics

Developed the course in 2001, taught 2 times

<http://www.slis.indiana.edu/hrosenba/www/I501/syll/syll2.html>

L547: The Organizational Information Resource

Developed the course in 1997, taught 1 time

<http://www.slis.indiana.edu/hrosenba/www/L547/Syll1.html>

S522/L625: Social Science Information (formerly Literature of the Social Sciences)

Major revisions, taught 2 times

<http://www.slis.indiana.edu/hrosenba/www/L625/Syll1.html>

### Workshops

L595/S603: Information Design for the Web: XML (Summer I):

Developed the workshop in 2001, taught 13 times

<http://www.slis.indiana.edu/hrosenba/www/Workshops/XML/syll/syll12.html>

L595/S603: Information Design for the Web: Cascading Style Sheets

Developed the workshop in 1999, taught 6 times

<http://www.slis.indiana.edu/hrosenba/www/Workshops/CSS/syll/syll.html>

L595/S603: Information Design for the Web: HTML  
Developed the workshop in 1995, taught 4 times  
<http://www.slis.indiana.edu/hrosenba/www/Workshops/HTML/syll1.html>